

Donor Charter



To comply with the Guidelines for Charitable Organisations on Fundraising from the Public, issued in Ireland by the Charities Regulator.

Issue Date November 2020

Registered Charity No. 20158712

As a charity seeking donations from the public we, Little Blue Heroes Foundation (the 'Foundation'), aim to comply with the Guidelines for Charitable Organisations on Fundraising from the Public, issued in Ireland by the Charities Regulator.

Our pledge is to treat all our donors with respect, honesty and openness. We commit to being accountable and transparent so that donors and prospective donors can have full confidence in the Little Blue Heroes Foundation. We promise we will effectively apply your gifts to us for their intended purposes.

We commit that you, our donors and prospective donors will:

- Be informed of the Foundation's mission, and of the way the Foundation intends to use donated resources.
- Be informed of the identity of those serving on the Foundation's governing board, and that the board will exercise prudent judgement in its stewardship responsibilities.
- Have access to the Foundation's most recent financial statements.
- Be assured your gifts will be used for the purposes for which they were given.
- Receive appropriate acknowledgement and recognition.
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.
- Expect that all relationships with individuals representing the Foundation will be dealt with professionally.
- Be informed whether those seeking donations are volunteers, employees of the Foundation or hired third party agents.
- Have easily available the agreed procedures for making and responding to complaints.
- Have the opportunity for any names to be deleted from mailing lists and to be informed if the organisation intends to share the mailing lists with third parties.
- Receive prompt, truthful and forthright answers to questions you might have of the Foundation.

What to do if you have feedback

If you do have a comment about any aspect of our work, you can contact the Foundation in writing or by telephone. In the first instance, your comment will be dealt with by our Secretary. Please give us as much information as possible and let us know how you would like us to respond, providing relevant contact details.

Please Write to:

Secretary, Little Blue Heroes Foundation.
13 Oak Vale, Bailis Downs, Navan, Co. Meath, C15HYV7, Ireland.
Phone: +353 (0)86 1711433
Email: info@littleblueheroes.org